

Office of Administrative Hearings

Julian Mann, III

Director and Chief Administrative Law Judge

Legislative Overview

For

JOINT APPROPRIATIONS SUBCOMMITTEE ON GENERAL GOVERNMENT

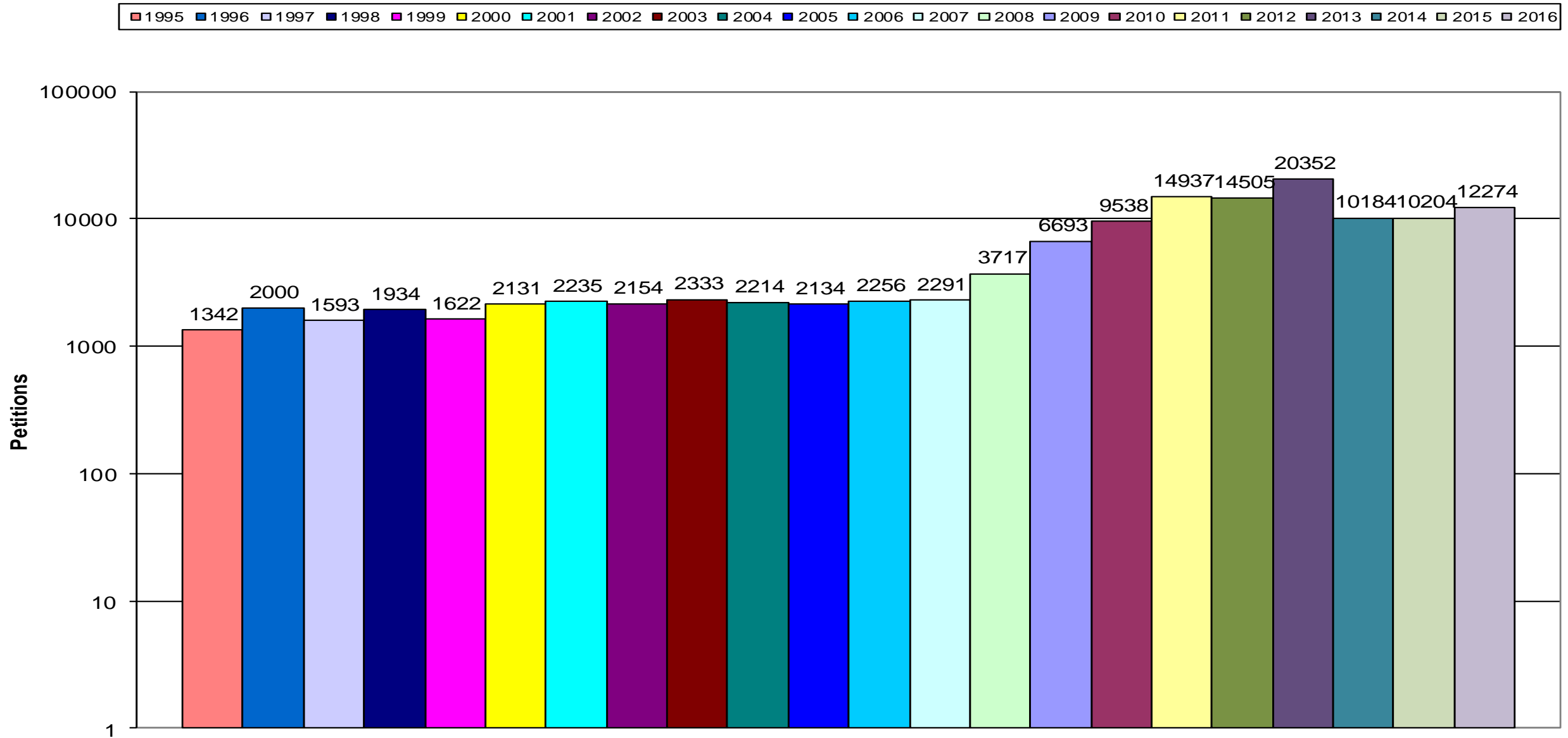
March 1, 2017

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Joint Appropriations Question

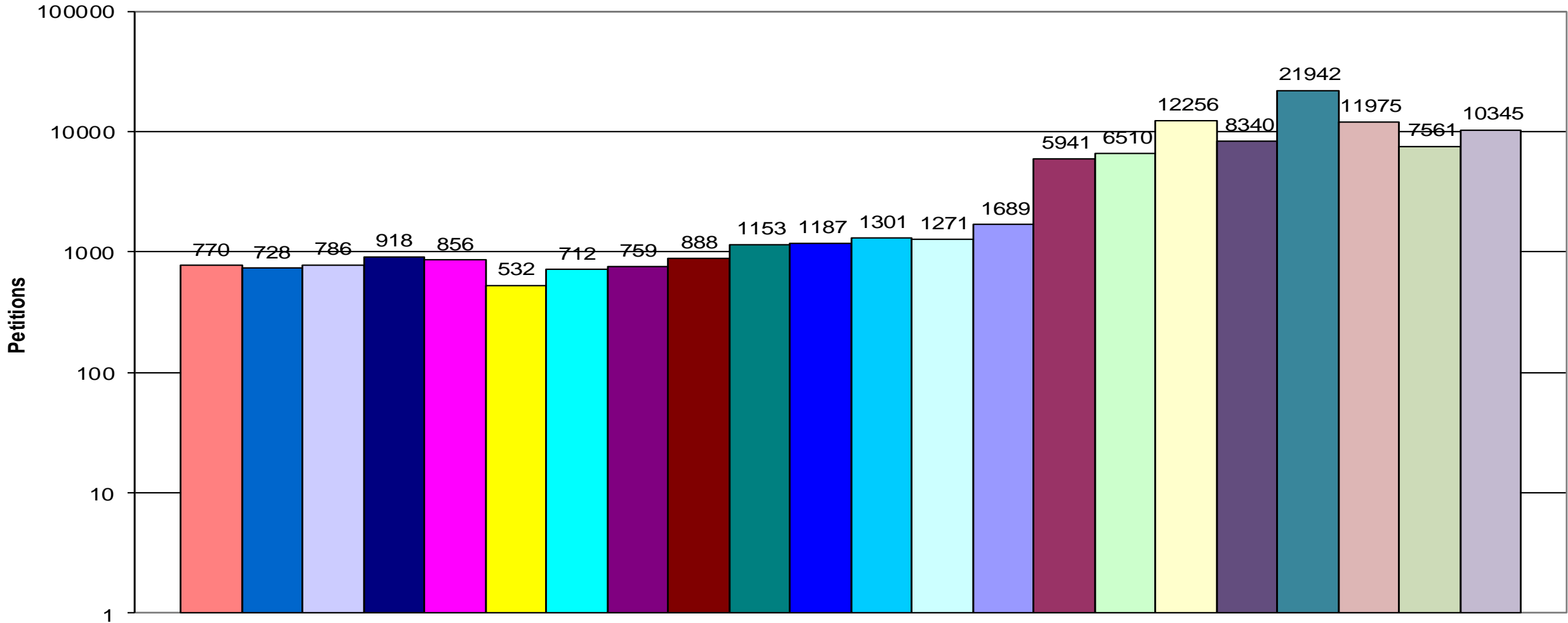
- How do you measure your agency's effectiveness and outcomes?

CONTESTED CASE PETITIONS FILED



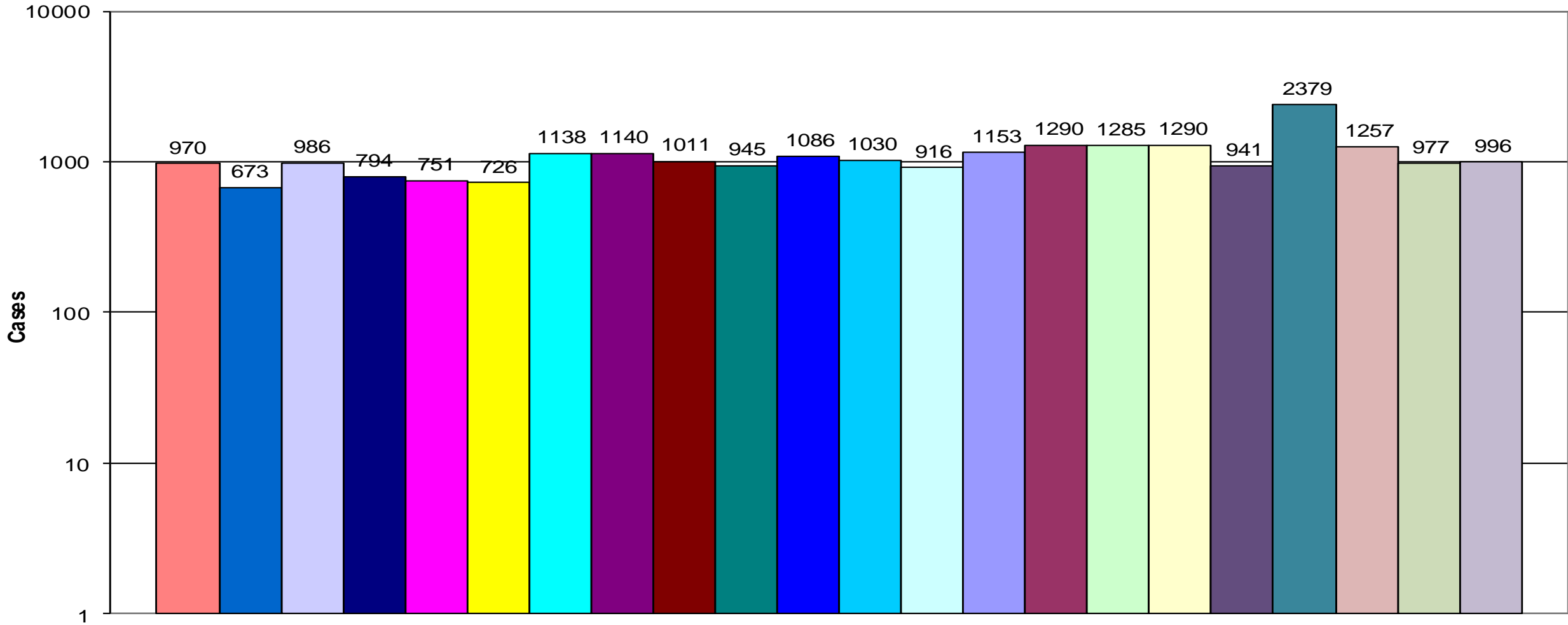
CONTESTED CASE PETITIONS WITHDRAWN OR SETTLED

1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016

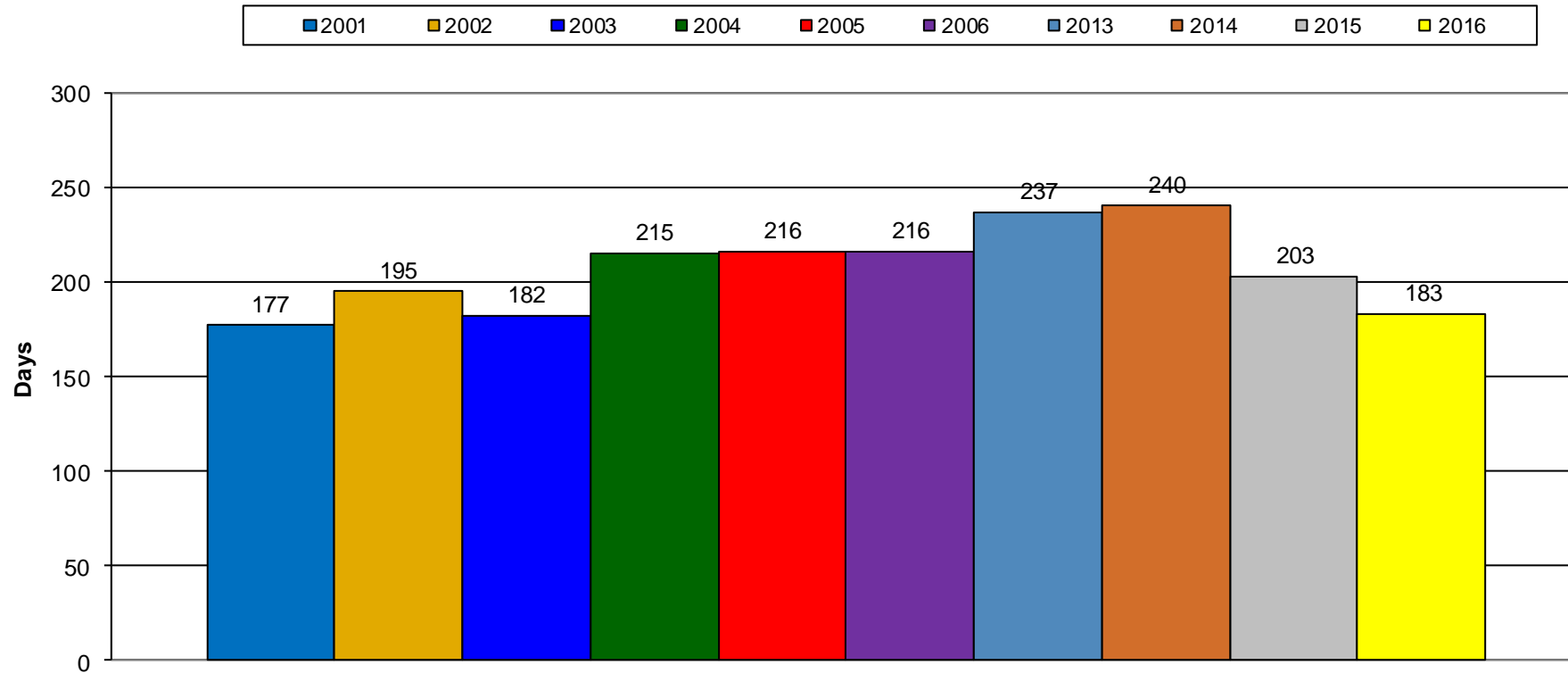


CONTESTED CASE PETITIONS CLOSED BY DECISION

1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016



AVERAGE AGE BY YEAR OF ALL CASES CLOSED

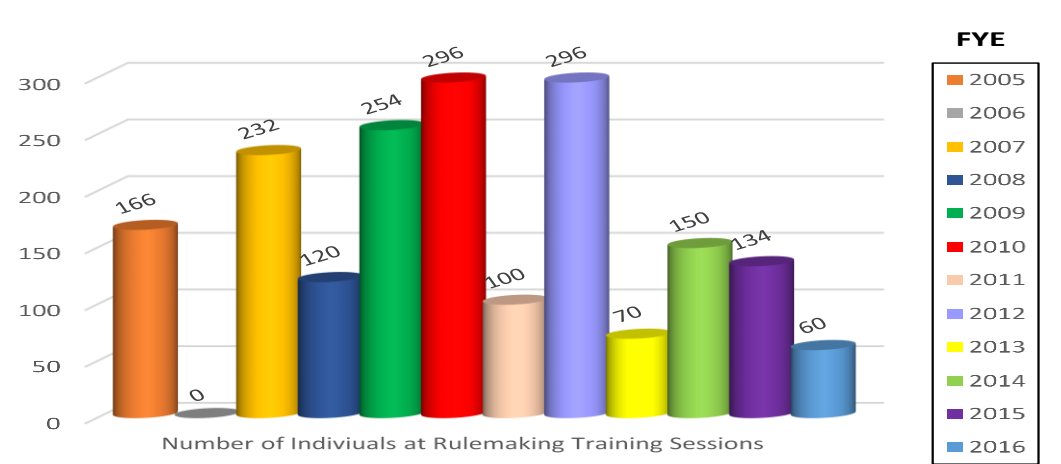
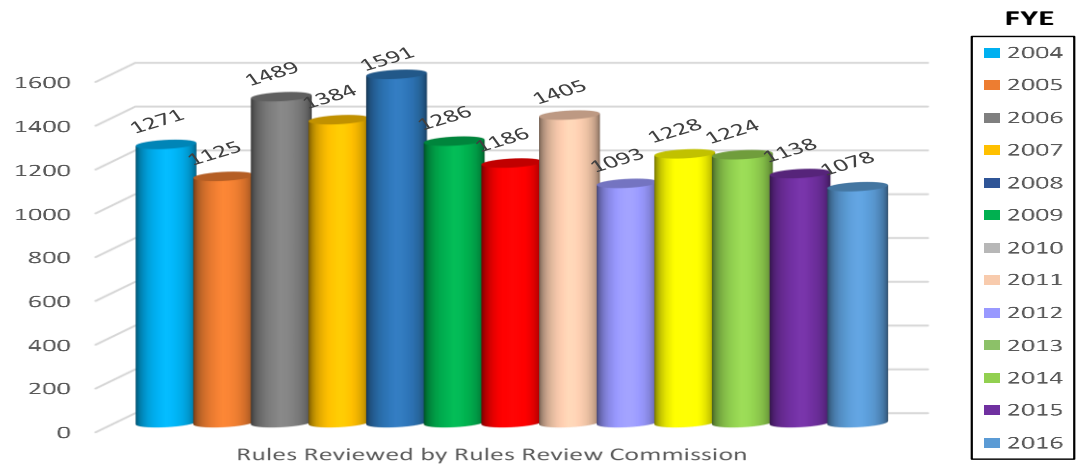
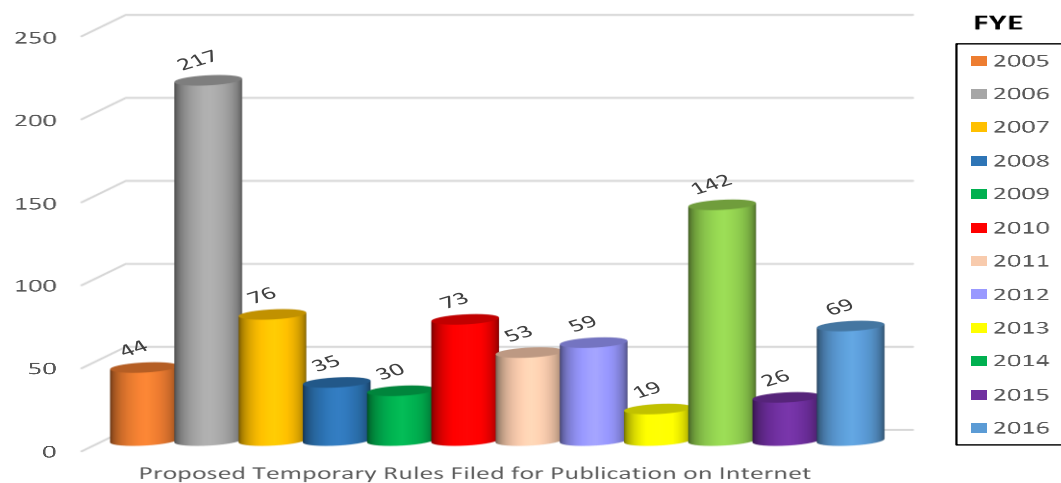


Data not available for 2007-2012

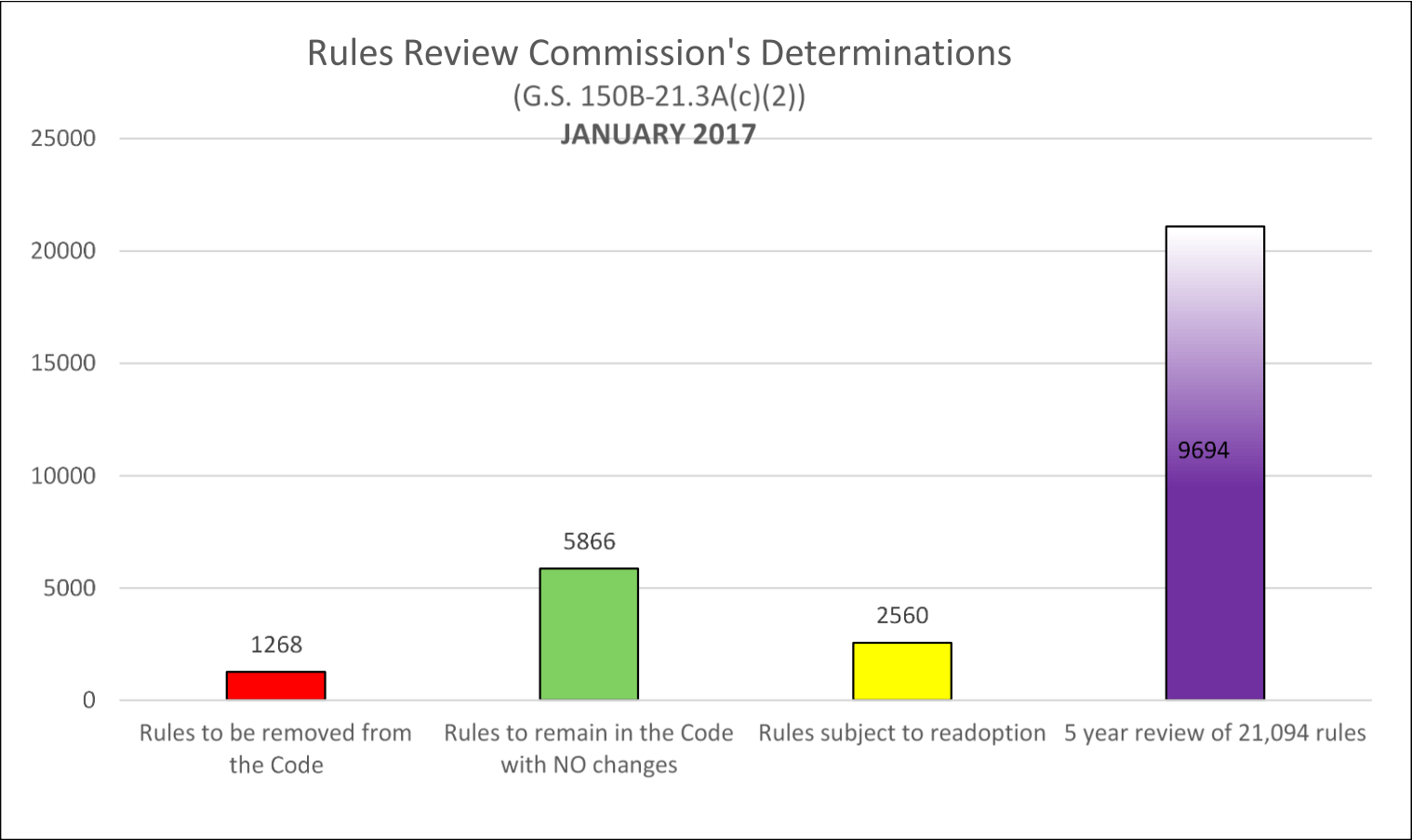
Medicaid Recipient Appeals and Equal Employment Opportunity Appeals not included

Rules Division

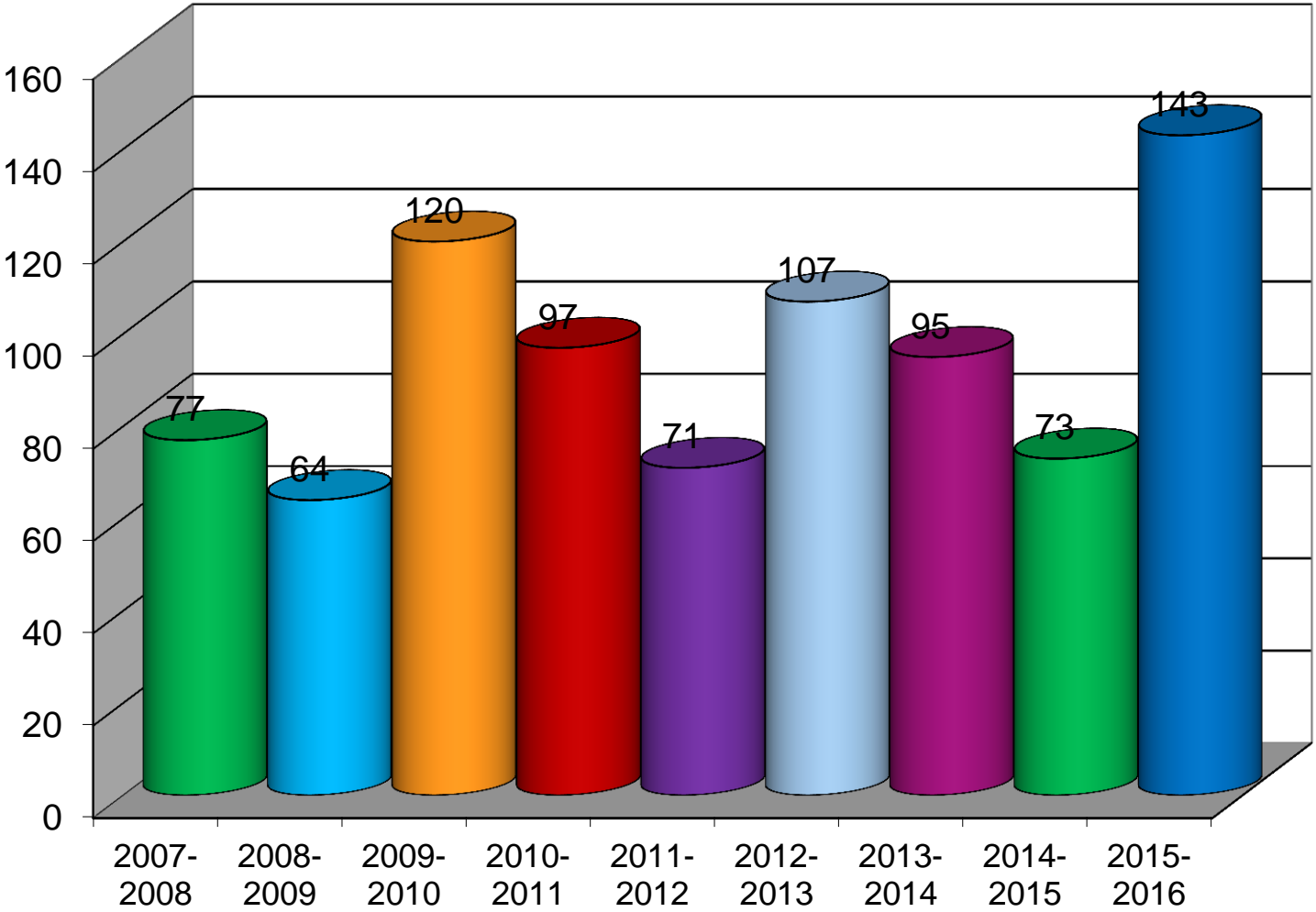
Rules Disposition Statistics and Efficiency Measurements



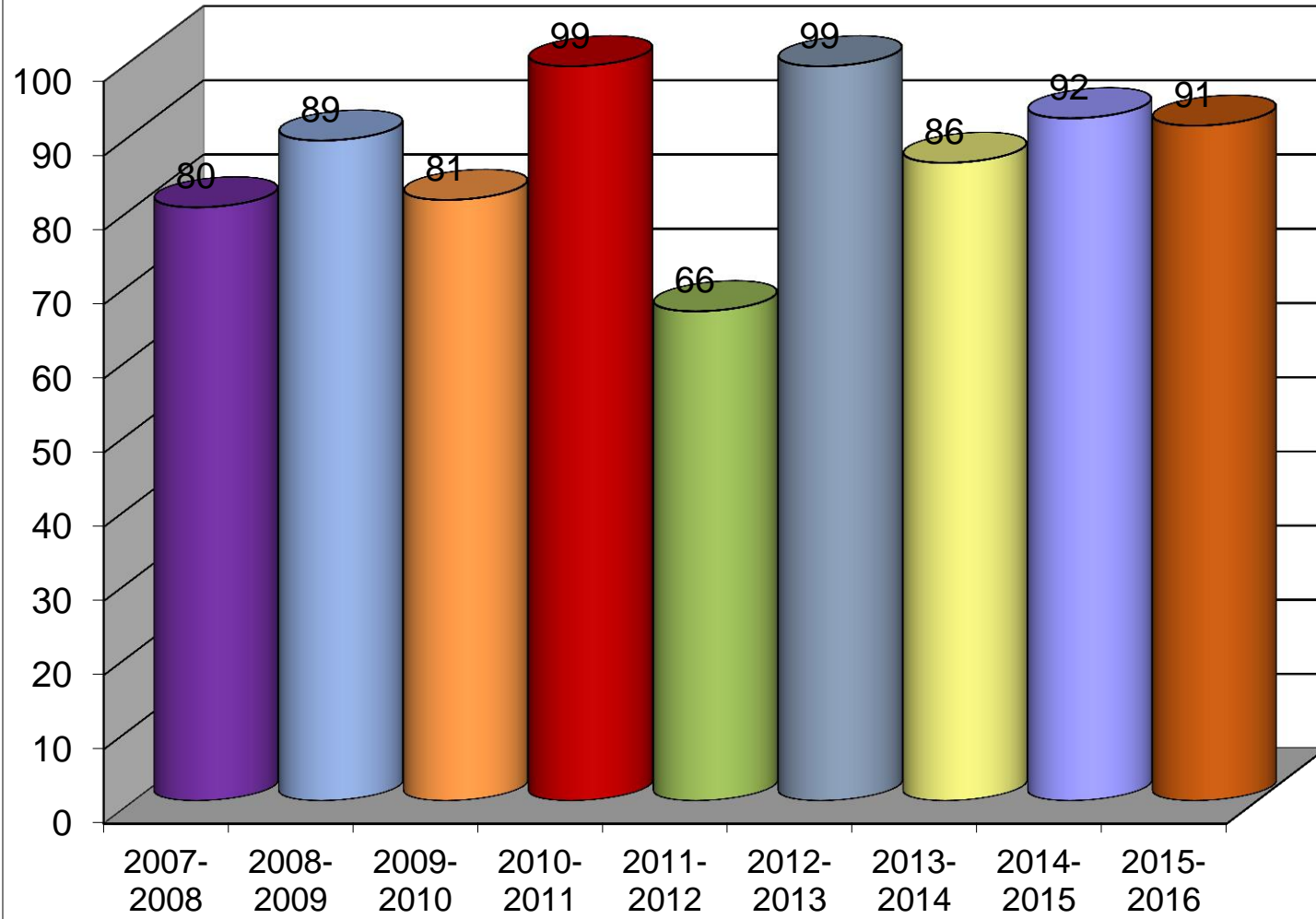
Periodic Review and Expiration of Existing Rules



Office of Administrative Hearings
Civil Rights Division
Case Filings



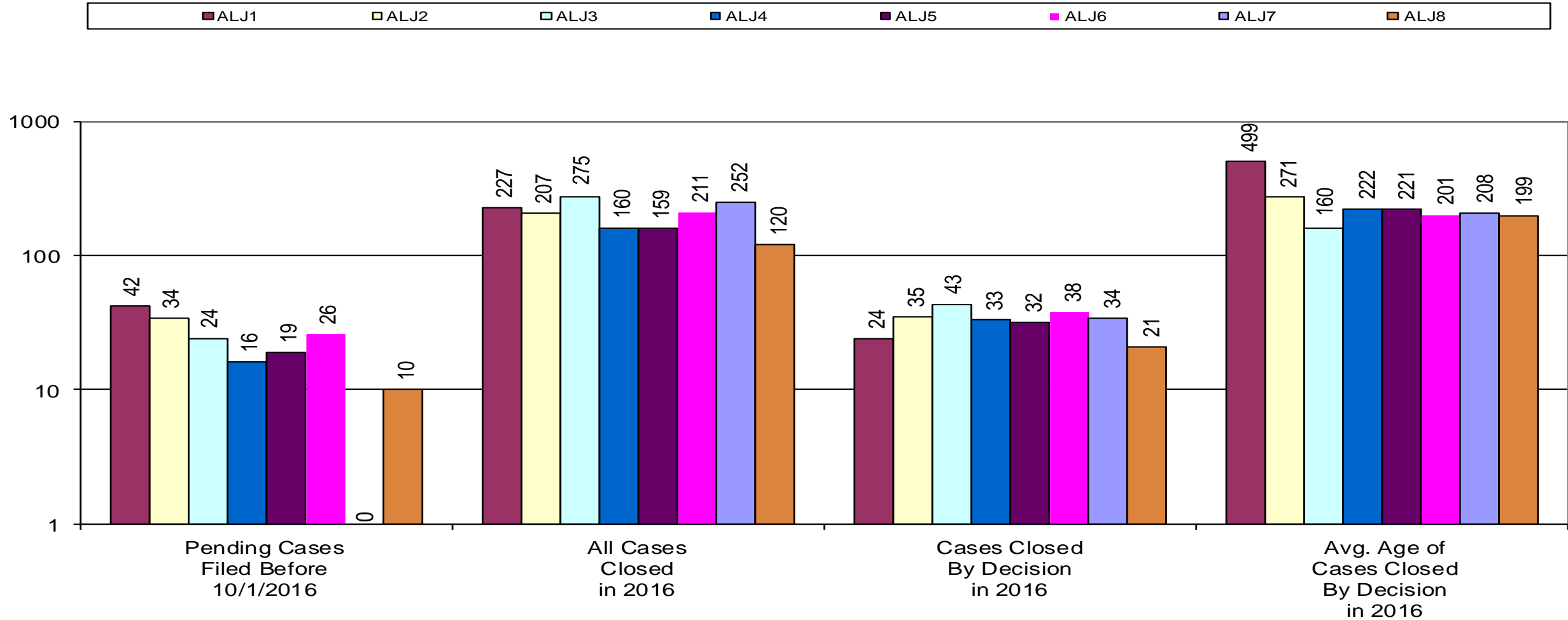
**Office of Administrative Hearings
Civil Rights Division
Case Closings**



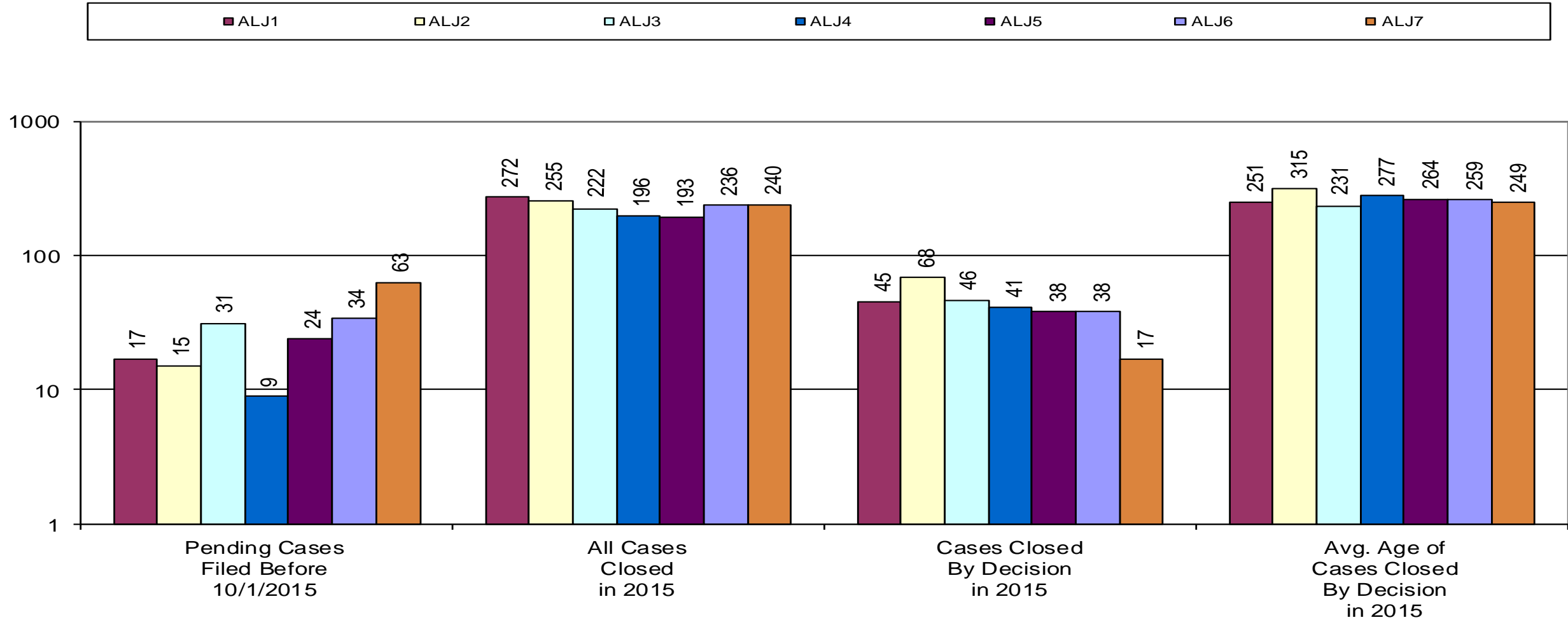
Joint Appropriations Questions

- How do you measure efficiency within your agency/department?
- Do you have metrics that you use to monitor agency performance? If so, please provide.

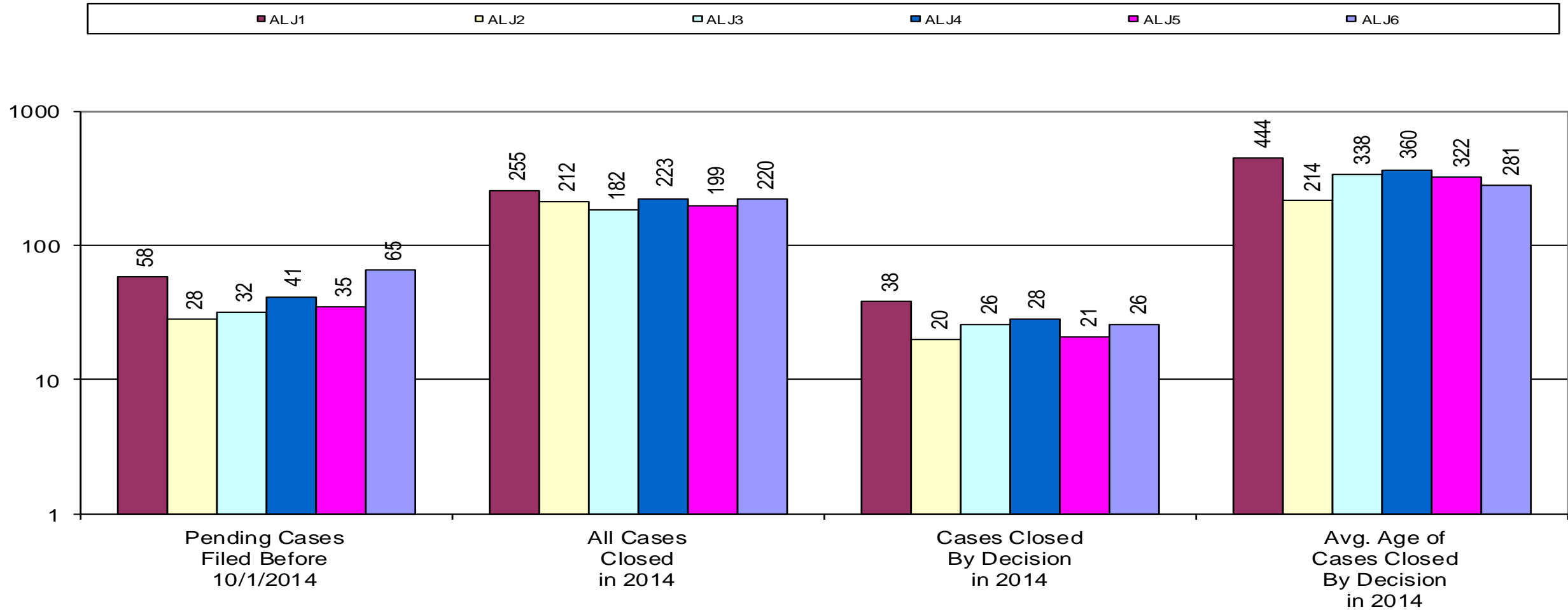
ADMINISTRATIVE LAW JUDGE PENDING/CLOSED FILE STATS FOR 2016



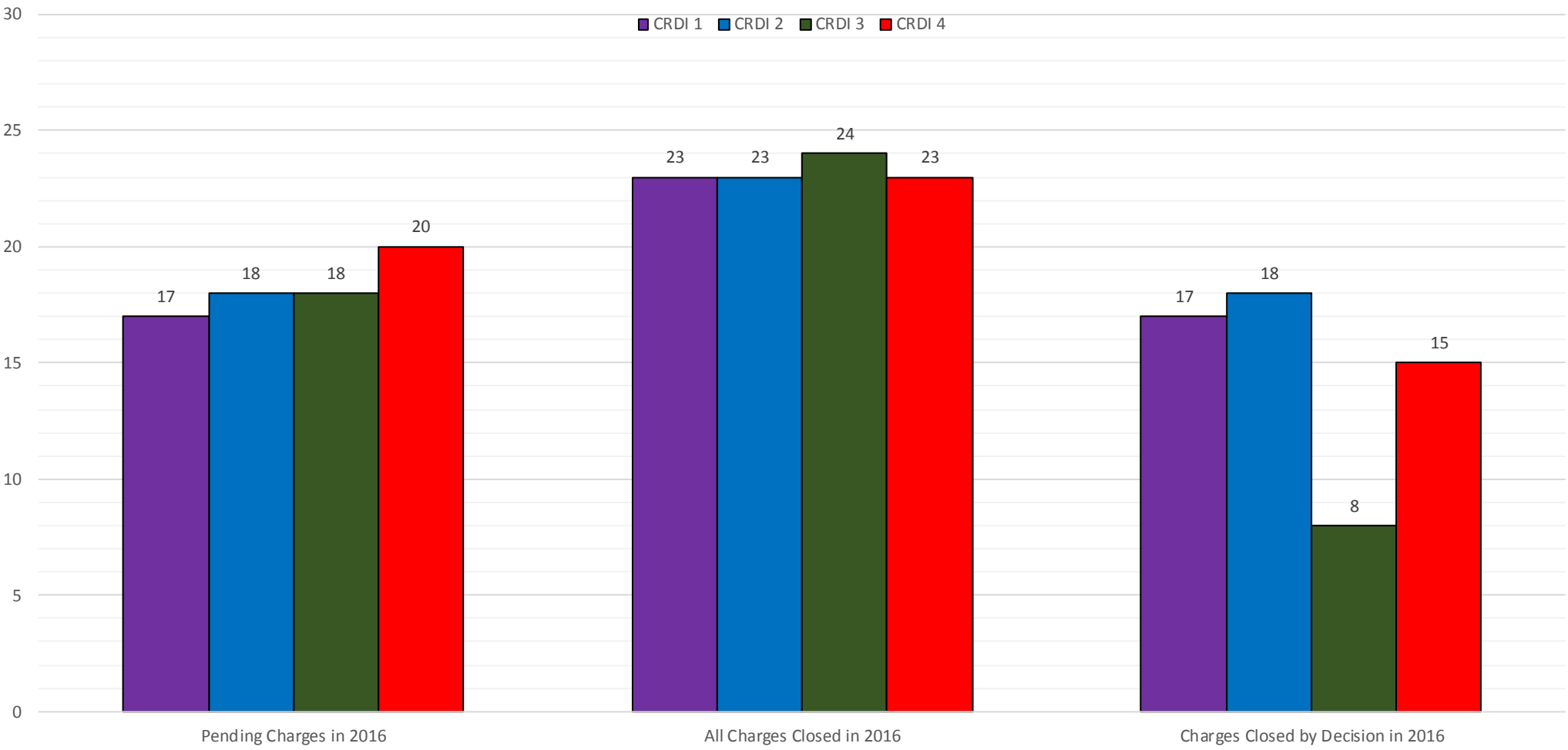
ADMINISTRATIVE LAW JUDGE PENDING/CLOSED FILE STATS FOR 2015



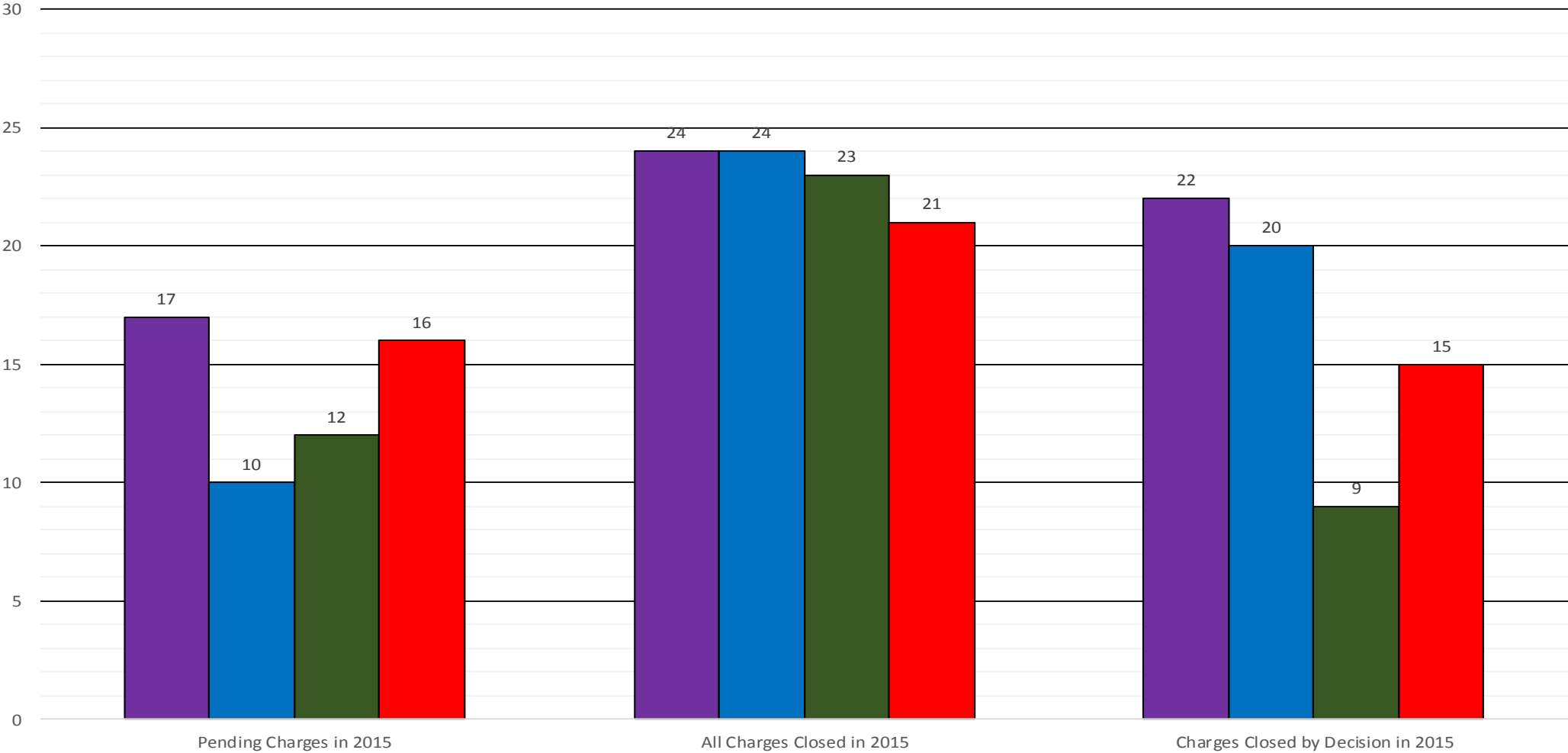
ADMINISTRATIVE LAW JUDGE PENDING/CLOSED FILE STATS FOR 2014



Civil Rights Investigator Pending/Closed Charges for 2016

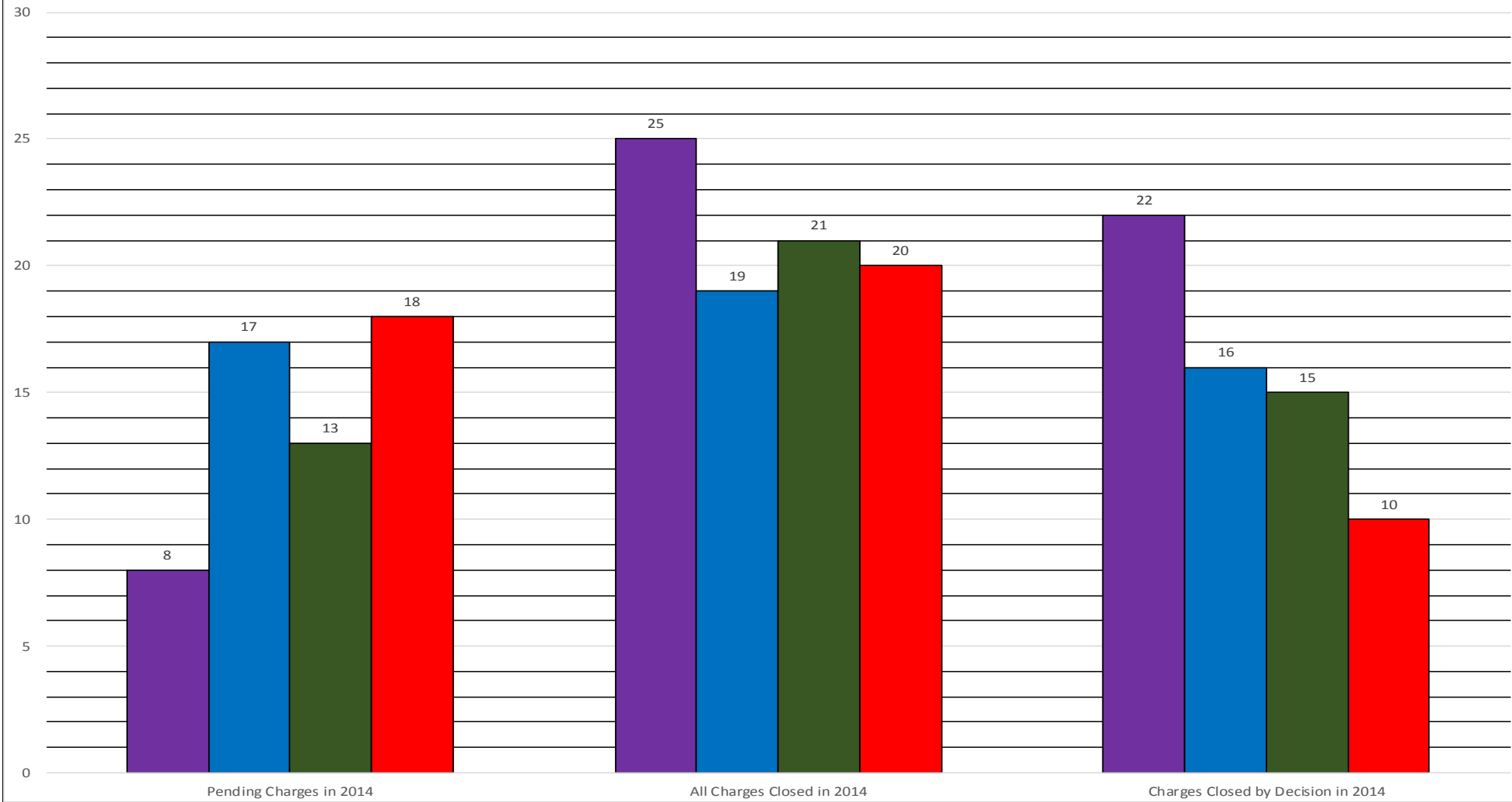


Civil Rights Investigator Pending/Closed Charges for 2015

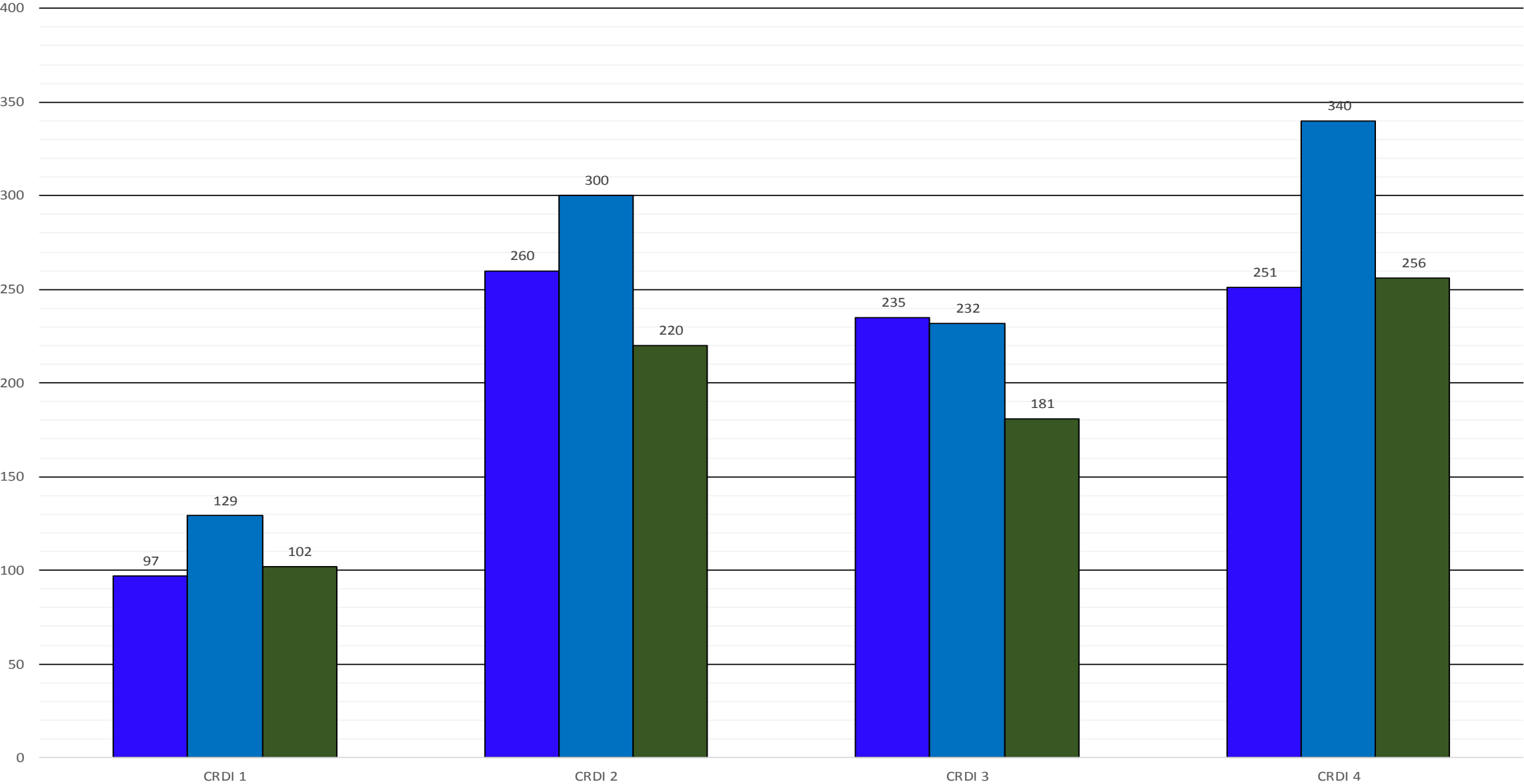


Civil Rights Investigator Pending/Closed Charges 2014

CRDI 1 CRDI 2 CRDI 3 CRDI 4



Civil Rights Division Investigator Average Processing Time

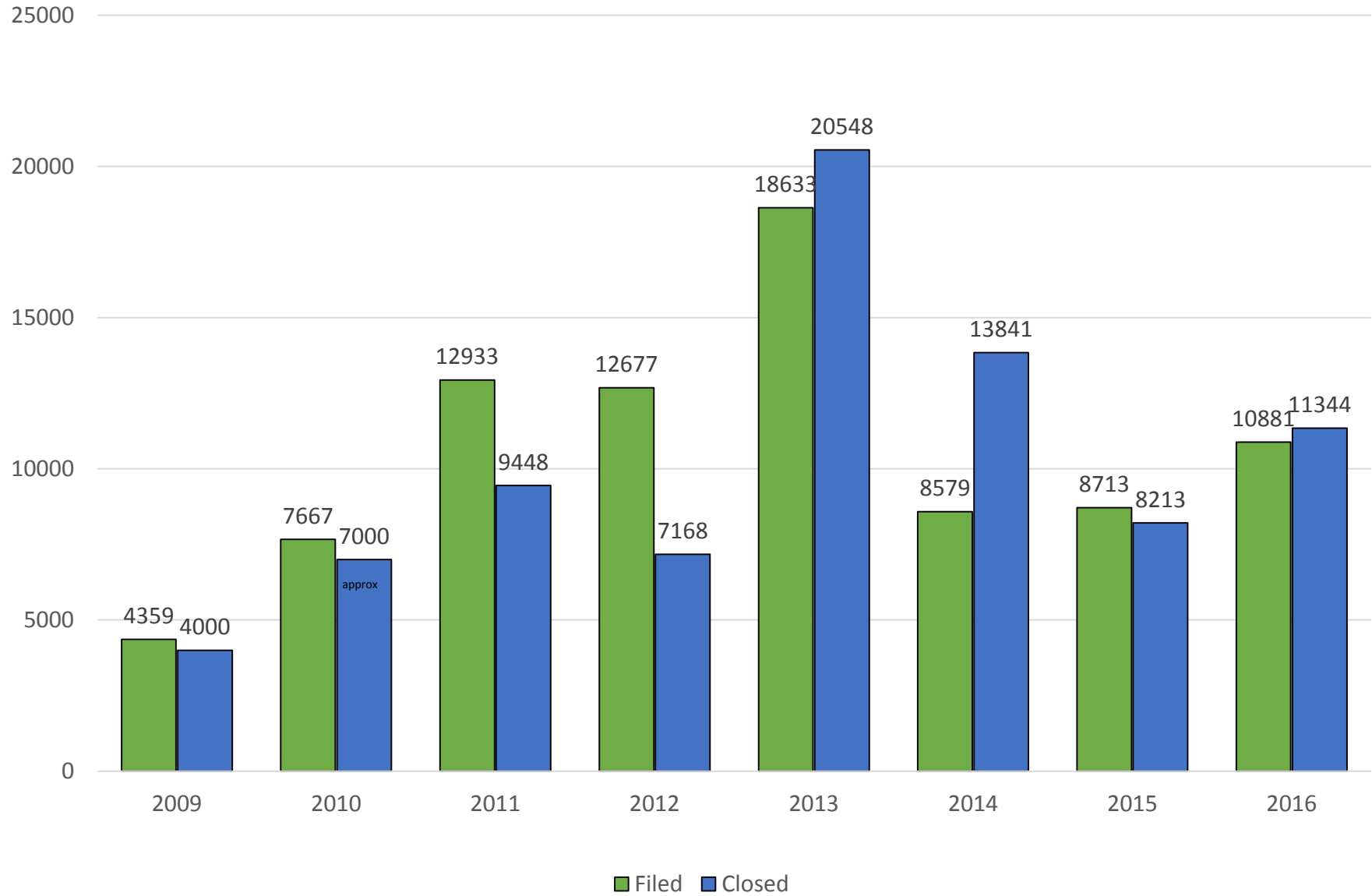


Joint Appropriations Questions

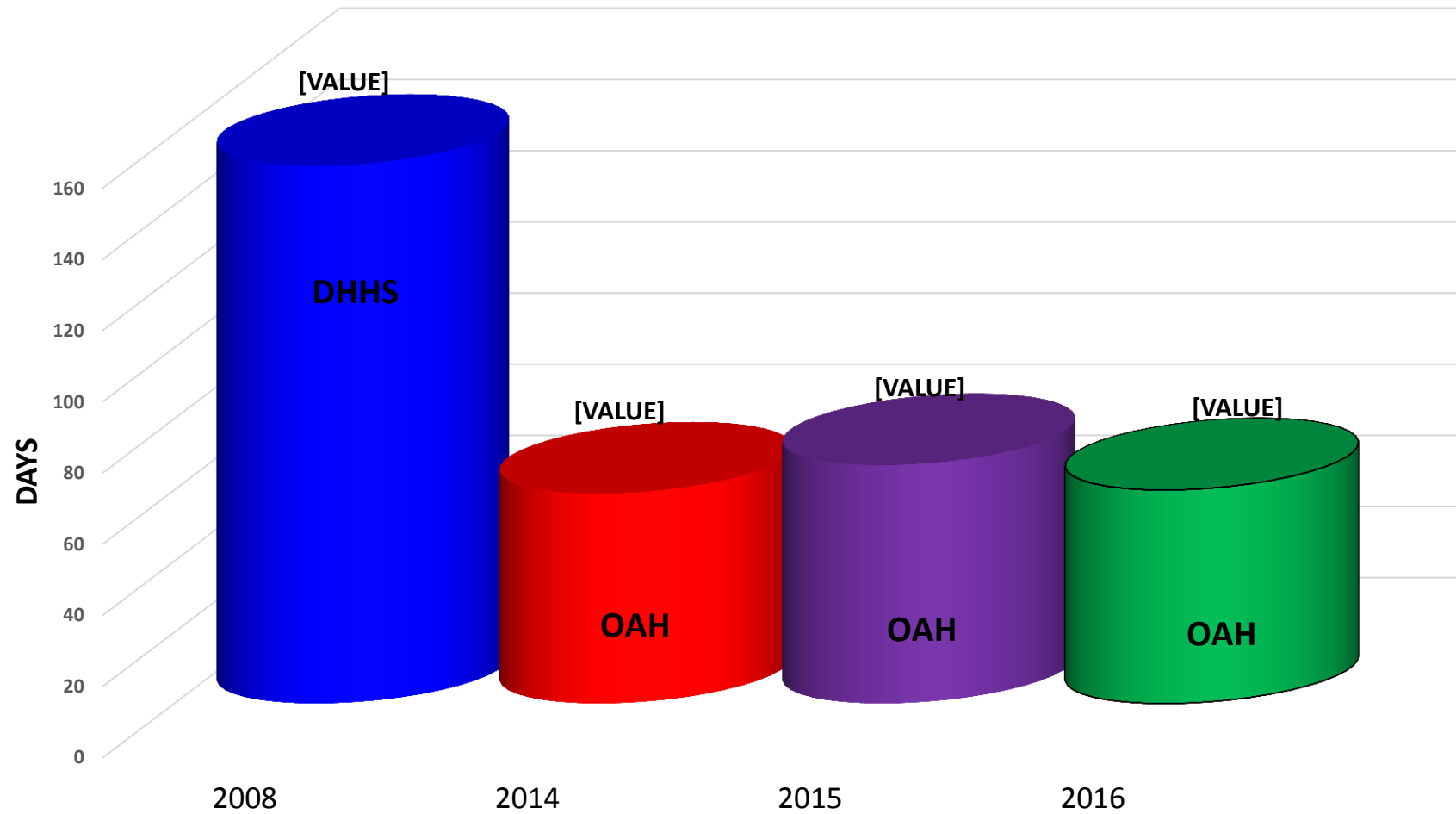
- Are you planning any changes to the current structure of your organizations?
- Will this impact your agency's budget?

MEDICAID RECIPIENT APPEALS

Case Filing Statistics



MEDICAID RECIPIENT APPEALS AVERAGE AGE FROM FILING TO CLOSING



ANALYSIS OF MEDICAID RECIPIENT APPEAL PROCESS

Cost Effectiveness: 10/1/2008 – 3/31/2010

(Data Submitted to DHHS Document Management System)

Appeals Process Timeframe		Average Number of Days per Appeal	
Before 10/1/08		151	
Since 10/1/08 (through 3/31/10)		66	

Service Type	Cost/Day/Appeal (MOS)	Appeals Resolved	MOS Cost Pre-10/1/08 (151 Days)	MOS Cost Post-10/1/08 (69 Days)	Cost Savings
CSS	\$42.08	2518	\$16,003,375.62	\$ 6,984,852.62	\$9,006,522.70
Community Support Team	\$31.20	496	\$2,350,921.94	\$ 1,027,555.28	\$1,323,366.66
CAP/MR/DD Services	\$130.14	231	\$4,539,339.09	\$ 1,984,081.66	\$2,555,257.11
Residential - Level III (<4 beds)	\$252.38	223	\$8,498,391.74	\$ 3,714,528.64	\$4,783,662.90
Day Treatment	\$75.00	189	\$2,140,425.00	\$ 935,550.00	\$1,204,675.00
Residential - Level II	\$95.40	80	\$1,152,432.00	\$ 503,712.00	\$648,720.00
Intensive In-Home Services	\$258.20	108	\$4,210,725.60	\$ 1,840,449.60	\$2,370,276.00
Psychosocial Rehab	\$17.33	30	\$78,511.45	\$ 34,316.26	\$44,195.19
Private Duty Nursing (12 hrs)	\$467.52	34	\$2,400,247.68	\$ 1,049,114.88	\$1,351,132.80
Skilled Nursing Facilities	\$148.00	20	\$446,960.00	\$ 195,360.00	\$251,600.00
Residential - Level IV	\$342.15	8	\$413,317.20	\$ 180,655.20	\$232,662.00
CAP/IC Services	\$136.69	10	\$206,406.41	\$ 90,217.39	\$116,189.06
ICF/MR	\$326.72	6	\$296,009.46	\$ 129,381.62	\$166,627.84
PRTF	\$437.04	12	\$791,916.48	\$ 346,135.68	\$445,780.80
Targeted Case Management (MH)	\$6.08	8	\$7,345.92	\$ 3,210.80	\$4,135.12
ACH-SCU/Alzheimers (31+ beds)	\$51.25	3	\$23,216.25	\$ 10,147.50	\$13,068.75
Private Duty Nursing (16 hrs)	\$623.36	9	\$847,146.24	\$ 370,275.84	\$476,870.40
Private Duty Nursing (24 hrs)	\$935.04	4	\$584,764.18	\$ 246,850.56	\$317,913.60
CAP/DA Services	\$56.92	1	\$10,105.18	\$ 4,416.83	\$5,688.35
Personal Care Services Plus	\$39.68	2	\$11,993.36	\$ 5,237.76	\$6,745.60
Totals		3995	\$ 44,883,540.81	\$ 18,606,050.95	\$ 25,327,489.86

Totals

\$3995.0

\$25,327,489.86

Joint Appropriations Questions

- What are your overall goals for your department/agency over the next biennium?

- Increase disposition times across divisions.
- Increase service to the public by increasing efficiencies.
- Increase transparencies on Office of Administrative Hearings website.
- Increase e-filings requirements for all users.

Joint Appropriations Questions

- What are your budget request/needs for the biennium?

Receipt supported Medicaid Administrative Law Judge

This position will replace the receipt supported Attorney II position that has been serving as the Temporary Administrative Law Judge as appointed by the Chief Administrative Law Judge set forth in N.C.G.S. § 7A-757. This position also serves as the Medicaid Administrator. The receipt supported Attorney II position will be abolished when Medicaid Administrative Law Judge is established.

This position will conduct fair and impartial Medicaid Recipient contested case hearings in accordance with the Administrative Procedures Act (Articles 3 and 3A of Chapter 150B), and specifically N.C.G.S. §§ 108A-70.9A&B and 108D (Managed Care Organizations).

Total Cost

Net Difference \$3,618 (Salary and Fringes)

Civil Rights Investigator

This position will conduct investigations of charges of employment discrimination covered by applicable statutes filed by applicants, current and former employees. Principle responsibilities include pre-investigative activities, investigative planning, technical report writing, settlement activities, legal research and post investigative activities. Duties within the various areas of responsibility include organizing and preparing charge files, on-site visits, developing all sources of evidence, inspecting agency facilities, reviewing, examining and auditing agency's personnel policies and practices, interpreting compliance with State and federal nondiscrimination statutes.

Total Cost

Recurring \$87,251 (salary, fringes, costs, postage and supplies)

Non-Recurring \$1,074 (furniture)